Microsite Terms and Conditions

These Microsite Terms and Conditions will apply to: (A) Your Use Of Our Microsite; (B) Our Supply Of Products And Services; and (C) Our Contact With You.

This TUI Sensatori microsite ("Microsite") is owned and operated by TUI UK Limited ("TUI UK", "we", "us", "our") a company registered in England and Wales with its Registered Office at Wigmore House, Wigmore Lane, Luton, LU2 9TN (company number 2830117) and which trades under a number of brands. We are a member of the TUI AG group of companies. We are fully bonded by the Civil Aviation Authority under the Air Travel Organisers Licence (ATOL) with ATOL number 2524. We are also members of ABTA The Travel Association and our membership number is V5126.

Please ensure that you review all of the following sections of our Microsite Terms and Conditions carefully before using our Microsite – your use of and access to any page or part of our Microsite indicates that you agree to comply with and be bound by all of these terms and conditions.

If you do not agree to our Microsite Terms and Conditions you will not be permitted to access or use our Microsite.

A: Your use of our microsite

Authorised Use

You may only use this Microsite:

- for your own personal, non-commercial use only (which will at all times be reasonable and not abusive); or
- to obtain information on, check the suitability and availability of our products and services; or
- for purposes legitimately connected with purchasing our products and services;
 or
- to get into contact with us about your bookings or travel arrangements; or

Non-Authorised Use

You agree that you shall not:

- access, extract, use or copy any material or information on this Microsite for any
 commercial purpose or for any purposes which are unlawful. In particular, you
 are not allowed to copy (whether by printing off, storing on disk or in any other
 way), distribute (including distributing copies), alter or tamper with in any way
 or use any material contained in this Microsite except that you may print off any
 individual page for your own personal use; or
- use this Microsite in a way that causes or may cause an infringement of the rights of any other party or which breaches any standards, regulations or codes published by any relevant authority; or
- use this Microsite in any way that interferes with or affects the performance of the Microsite or our systems or which interferes in any way with other users use of the Microsite: or
- gain, or attempt to gain, any unauthorised access to our Microsite, our other systems and/or to the personal data, information or booking data of other users and customers; or
- make any unauthorised, false or fraudulent reservation on this Microsite.

Ownership And Use Of Material And Information On Our Microsite

This Microsite displays registered and unregistered intellectual property such as brands, designs, data, content, copyright material and trademarks, with rights in the

United Kingdom and/or other countries and which belong to us or to companies within the TUI AG group or which have been licensed to us. Other product and company names mentioned and third party content displayed on this Microsite are proprietary to their respective owners. You are not licensed to use any of the marks on our Microsite unless written permission is granted, and you may not meta tag any of these marks. Unless otherwise stated, we own (or are licensed to use) the intellectual property rights in the content and information in this Microsite, including (without limitation) all text, sound, photographs, images, logos, videos, maps, podcasts, blogs, customer reviews, graphics, design, underlying source code and software. Subject to the "Authorised Use" section above, material and information, either whole or in part, from this Microsite may not be reproduced, copied, republished, downloaded, posted, broadcast or transmitted in any form or medium without our and/or the appropriate owner's prior written permission.

Links

If you wish to include a link to our Microsite, unless you have our written permission, you may only do so to our landing page. This Microsite contains links to other websites and apps that may either be operated by companies or brands which are members of the TUI AG group of companies or external websites and apps operated by our selected suppliers or partners or other third party websites. Occasionally as you browse, book travel arrangements or use the functionality on this Microsite we may provide you with links or connect you to websites which may be our branded or third party branded sites. These links or connections are made available so you can search for and purchase additional services, find out further information on our services and your personal travel arrangements quickly and easily and find out about the products and services of our other group companies and brands. Please note that we are not responsible for nor do we endorse the content of these websites and your access and use of these websites will be subject to the terms and conditions of those websites.

Microsite Facilities

We have made available various services, tools and functionality on this Microsite for your use. The information set out by us on these pages tells you how you can use these services, tools and functionality to find out about and book our products (as well as those provided by our selected partners), view content provided by us, interact with us and submit and share views with other customers. Your use of this Microsite in these ways is subject to these Microsite Terms and Conditions that incorporate:

Your Bookings

The lead passenger will be able to view details of their upcoming Sensatori holiday

B: Links to products and services

Please note that our Microsite may link out to other holiday and travel related services such as travel insurance, foreign exchange and travel money cards are supplied by our selected service providers and are available for you to purchase through our own branded websites or directly via the supplier website – the supply of these products and services to you shall be subject to the terms and conditions of each service provider and not us. You can find information on most of these suppliers and their services on the main TUI.co.uk website. We cannot list all of the supplier's and their terms and conditions here but you will be able to find the terms and conditions or conditions of

carriage for these suppliers on their own web sites - you will need to have read them carefully before you book and/or travel. If you are unable to find these then please <u>Contact Us</u>.

C: Your information

All details provided by you or collected when you use this Microsite will be used and held by us in accordance with our <u>Privacy Notice</u>. Information about cookies and their use by us on this Microsite can be found in our <u>Cookies Notice</u>.

D: General

These terms and conditions do not affect your statutory rights.

Updates and Changes

We may remove or make changes to the products, information, content, materials, tools and features on this Microsite at any time without liability and without notice to you. We also reserve the right to immediately terminate or suspend your use of or access to this Microsite at any time and without notice if we consider that you have breached any of our Terms and Conditions. We may also change or modify all of any parts of our Terms and Conditions at any time and such changes or modifications shall be effective immediately upon their publication. You should review these regularly to ensure you are familiar with the most up to date version. Browsing and continuing to access or use our Microsite constitutes your acceptance of the updated terms and conditions and you agree to by bound by the updated terms and conditions.

Disclaimer

To the maximum extent permitted by law, we disclaim all warranties, whether express or implied by statute, custom or usage relating to the information contained in this Microsite and we shall not be liable for any losses or damages whatsoever, whether in contract, tort (including negligence), or otherwise arising from this microsite, or from any interruption or delay in accessing this Microsite.

Governing Law

This Microsite has been designed for use within the United Kingdom. By accessing this Microsite you are agreeing that the Courts of England will deal with any disputes which may arise between you and us, and that English law shall be the applicable law. Last updated: July 2024